

NEW Online Courses for Adult Educators



Learning Disability (LD): Applications

Adult educators interact with various adult learners, some of whom have struggled for years with learning disabilities. Ms. Wendy Bryant, the Disabilities and Online Learning Coordinator for the Arkansas Adult Learning Resource Center, discusses disabilities that adult educators may meet and the legal requirements that adult education centers are required to meet concerning adult learners with disabilities. Ms. Bryant also shares applications, websites, and other resources for adult educators to use when providing accommodations for their adult learners.



Providing WOW Customer Service in Adult Education

What does customer service have to do with adult education? According to Ms. LaTasha Dale-Warren, it has a lot to do with it. Providing the best opportunities for adult learners begins with making connections and treating those adult learners with respect and professionalism. Ms. Dale-Warren discusses approaches and things to consider when helping adult learners from the smallest gestures to the big moves that could make all the difference.

Register on the AALRC PBS Portal site at: <https://learn.myarkansaspbs.org>

After logging into your PBS account, click on the 'FIND LEARNING' tab to enroll in this course. If you do not have a PBS account, you will need to create one.

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